



EDUARDO GONZALEZ

TECHNOLOGY PROFESSIONAL

CONTACT

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EDUCATION

Bachelor of Science in Information Technology

DePaul University

June 2026 / GPA 3.81

TECHNICAL SKILLS

Programming: C#, JavaScript, PHP, Java, Python, SQL
Web & Technologies: HTML, CSS, .NET, WPF, XAML, REST APIs, WordPress
Databases: MySQL, MariaDB, SQL Server
Tools: Git, GitHub, Visual Studio, Microsoft Project, Epic EMR

LANGUAGES

English — Fluent
Spanish — Native

PROFILE

Technology professional with 10+ years of healthcare operations experience and a Bachelor of Science in Information Technology. Experienced in Epic EMR workflows, employee training, troubleshooting, regulatory compliance, and developing web and desktop applications using C#, PHP, JavaScript, SQL, and REST APIs. Combines healthcare workflow knowledge with practical problem-solving to improve systems and user experiences.

WORK EXPERIENCE

Northwestern Medicine

Phlebotomy Technician | Feb 2017 – Present

- Train and mentor employees on Epic EMR workflows, documentation requirements, internal procedures, and patient-facing processes.
- Maintain accurate electronic medical records and specimen documentation in accordance with regulatory and organizational standards.
- Troubleshoot documentation and workflow issues, helping resolve errors and support efficient daily operations.
- Collaborate with clinical and administrative teams to support patient flow, record accuracy, and quality service.

Interactive Health Solutions

Phlebotomy Technician | Jul 2014 – Feb 2017

- Coordinated daily workflow based on appointment volume, schedule changes, staffing needs, and outpatient priorities.
- Identified workflow improvements that reduced documentation errors and strengthened operational accuracy.
- Supported accurate patient documentation, specimen handling, and service delivery in a high-volume environment.

TECHNICAL PROJECTS

- **SupplyMe E-Commerce Application | PHP, MySQL, JavaScript.** Built a full-stack e-commerce application with product browsing, cart management, user authentication, and relational database integration.
- **Deli Lama Ordering Application | C#, WPF, XAML, .NET.** Developed a desktop ordering application with validation, pricing calculations, configurable selections, and an accessible user interface.
- **Movie Explorer Application | JavaScript, REST API, HTML, CSS.** Integrated a REST API to retrieve and display dynamic movie information with browsing and search functionality.